



L J Ross Associates is...

proud to be affiliated with the following programs:

- American Collectors Association (ACA)
- American Collectors Association Check Services
- Florida Minority Supplier Development Council, Inc. (FMSDC)
- Government Services Program of the American Collectors Association
- Health Services Program of the American Collectors Association
- Michigan Association of Collection Agencies
- Michigan Minority Business Development Council (MMBDC)

L J Ross Associates is proud to be in compliance with:

- Fair Debt Collection Practices Act (FDCPA)
- Fair Credit Reporting Act (FCRA)
- Health Insurance Portability and Accountability Act (HIPAA)



Medical Accounts Collection



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Resolving Your Money Matters





Medical Accounts Collection



L J Ross Associates specializes in medical accounts collection. We have an entire department that is continuously trained and monitored on successful healthcare collection procedures, and have an exceptionally high rate of recovery on both primary and secondary accounts.



Proven Results

We have a proven track record of successful collections as a primary collector for several healthcare providers that include hospitals, dentists, optometrists and individual physicians. We also have a high recovery rate as a secondary collector. This means that we will assume the accounts that healthcare providers or other collection agencies were not successful with, and we will get results.

Important Resources

We are a member of the Health Services Program of the American Collectors Association. This is a reliable source of healthcare receivables and collections news and education that helps our collectors stay informed about the constant changes in the collections and healthcare industries.



Continued Training

Because the healthcare industry is constantly changing, our collection specialists must be engaged in continuous training. We require both our healthcare specific collectors, and all of our other employees, to attend daily training sessions to ensure that we are up-to-date on all healthcare collection laws.

